# Use-Case Specification

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| **Use Case Name:** | Vaccine Booking Cancellation |

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| 1. **Description** |
| The user is going to login and will be able to cancel the upcoming booking for the first/second dosage of the covid vaccine. |

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| 1. **Actors** – *(add lines as needed)* |
| Actor 1: System User  Actor 2: *System itself* |

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| 1. **Assumptions / Constraints** – *Judgements concerning unknown factors and the future which are made in analyzing courses of action, or outside of the control of the project team.* |
| 1. The user is a real person (Assumption)  2. The user has an email address (Constraint)  3. The user has a password (Constraint)  4. The user has an account created during his first booking (Constraint)  5. The user has an upcoming booking (Constraint) |

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| **4. Pre-Conditions** – *What conditions must be present before this Use Case can be used? What triggers the Use Case?* |
| 1. The user must be a registered user 2. The user must have already booked the first dosage through the User Vaccination Booking System. 3. The user can only cancel the booking only 24hrs prior to booking. 4. The user is allowed to book and cancel one at a time. 5. The user must follow User Vaccination Booking System to rebook another slot after the cancelling the current slot. |

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| 1. **Basic Flow** – *Describe the most common version of this Use Case. (Add lines as needed)* | | |
| **Flow Identifier:** Cancel vaccine booking, the flow for a registered user to cancel the upcoming slot. | | |
| **Step** | **User Action** | **System Response** (optional) |
|  | Home Page |  |
|  | User clicks on the drop down under the Login Username on the right top corner of the home page | The user gets control to the My accounts page or his dashboard. |
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|  | My Account Page |  |
| 1 | **Dashboard** |  |
|  | User views his dashboard, and the upcoming booking details and dosage taken details | Static information page |
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| 2 | **Cancel Booking** |  |
|  | User clicks on Cancel booking button | The upcoming event is updated with the cancellation message and the cancel button goes disabled. |
|  |  | The user can Log-out after his cancellation has been done. |
|  |  | The user has to go to Book Now button on the Home Page to rebook the vaccine slot. |